



Celebrating 25 Years of Service

ENTERPHASE CHILD & FAMILY SERVICES ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

Enterphase Child & Family Services is committed to developing policies, practices and procedures that provide accessible services to all individuals (youth/adults in our care), parents, guardians and staff members. Services will be provided to people with disabilities in a manner that endorses and respects dignity, independence, integration and equal opportunity. We welcome your comments to help us monitor and improve our services and experiences. Please submit your completed form to any of the following:

Mail or deliver to:

Attn: Human Resources
Enterphase Child & Family Services
209 Bond St E
Oshawa, ON L1G 1B4

Fax to:

905-434-1775

Email to:

admin@enterphase.com or jbrunt@enterphase.com

Please tell us the date, time and location of your contact with us:

Date:	
Time:	
Location:	
Did we respond to your customer service needs?	Yes or No

Please provide details of your experience. (Use extra sheet if necessary.):

If you wish to be contacted by a staff person, please provide your information:

Full Name	
Address	
Email Address	
Telephone Number (day)	
Telephone Number (evening)	

Personal information completed on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions should be directed to Human Resources – Enterphase Child & Family Services 209 Bond St E Oshawa, ON L1G 1B4